



FEATHER RIVER DOOR COMPANY
By Trinity Glass International, Inc.
Limited Lifetime Warranty for Fiberglass Doors



Warranty Coverage

Feather River Door Company's Premium Series fiberglass doors by Trinity Glass International, Inc. (hereinafter Trinity) are covered under this limited lifetime warranty, to be free from defects in material and workmanship that would render the door unfit for its designed use, subject to the conditions and restrictions contained herein. Composite jambs (frame) installed in Trinity's prehung door systems carry the same limited lifetime warranty as Trinity's Premium Series fiberglass doors. This limited lifetime warranty extends only to the original owner (Customer) of the door, installed in the owner occupied residential dwelling within the continental U.S., and is non-transferable.

Exclusive Remedies

Upon receipt of a valid claim, Trinity shall have the option to either repair the product or provide a replacement product of like kind and design. Further, in lieu of repair or replacement, Trinity reserves the right to refund the Customer's purchase price (not replacement price). This shall be the Customer's sole and exclusive remedy, and in no event shall Trinity be responsible for shipping, labor, finishing expenses, removal of original product, installation of replacement product, or other incidental and/or consequential charges, costs, expenses or claims incurred by Customer.

Standard Door, Glass, Wood Components and Finishes

Trinity's Standard Series fiberglass doors are warranted for 25 years from the date of purchase. Decorative glass and wood components are warranted to be free from deficiencies in material and workmanship for 10 years from the date of purchase, provided compliance to all recommended preventive care (including but not limited to proper stain and/or paint recommendations). Deficiencies in material and workmanship on the finish of Trinity's Pre-finished and Pre-painted products are warranted for 2 years.

Exceptions from Coverage

The following exceptions are not covered and shall otherwise not be considered to be defects in material or workmanship as applied to this limited warranty: any damage or discoloration caused by not painting/finishing smooth or unfinished fiberglass doors within 6 months of installation, any damage caused by the Customer to include but not limited to damages caused during installation of the door, replacement of Trinity parts/components, or any act(s) performed to the door not in compliance with Trinity's instructions and recommendations, discoloration or irregularity in glass that is not visible from farther than six feet, broken glass, and any damage caused by improper installation and/or ventilation of a storm door. This warranty applies only to doors installed in owner occupied residential dwellings within the continental U.S., during the first end user's ownership, and is non-transferable.

Warranty Claim Procedures:

In the event of a defect covered under this warranty, Customer shall comply with the following claim procedures:

1. Written warranty claim shall be presented to Trinity.
2. Customer's written claim must include the following information:
 - a. Nature or adequate description of defect(s).
 - b. Identification of product including size, design, type, and product number (if available).
 - c. Date of purchase.
 - d. Proof of purchase.
3. Upon Trinity's request, Customer must permit Trinity (or its representative) to inspect the claimed defective door. Trinity shall have 30 days from receipt of Customer's written claim to exercise this option to inspect.

Trinity makes no other warranty, including a warranty of merchantability or fitness for a particular purpose, with respect to the product or replacement except to the extent provided herein. Invalidation of any one or more of the provisions of this limited warranty shall in no way affect any of the provisions in this limited warranty which remain in full force and effect. Any and all legal actions for any and every breach of this warranty shall be instituted and maintained in any court of competent jurisdiction in the County of Pierce, State of Washington. Trinity reserves the right to modify the terms and conditions of this warranty without prior notice. Please direct all questions about this warranty: 800-375-8120.